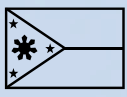


Guide to Payment Services for Visitors to China



Bank of China (Hong Kong) Limited Manila Branch provides various cross-border financial products and services including card payment, ATM withdrawal, foreign exchange, to better serve your payment needs when visiting China.



Debit card Payment and ATM Withdrawal

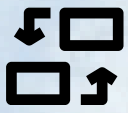
- 24/7 access to ATM withdrawals, balance inquiries, and other ATM services where the UnionPay Logo is displayed.
- Make payments at merchants where the UnionPay Logo is displayed.



ATM Cash Withdrawal Limit: RMB 5,000

Card Payment Limit: RMB 50,000

Note: Subject to limits set by acquiring banks, the actual limit might differ from the abovementioned limits.



Foreign Currency Exchanges and RMB Cash Services

Need RMB before you leave for China?

Exchange money via our BOC Mobile or BOCNet.

If you need RMB in physical cash (banknotes), please visit our branch to withdraw RMB cash before departing for China.



More currency exchange services



Currency exchange counters

- More than 1,300 hotel reception counters and airport exchange counters in China
- Requirement: Present valid ID and foreign banknotes
- Exchange Limit: RMB 10,000 per person per day and not more than RMB 50,000 for the year.

Please scan the QR code for more information about foreign exchange counters.



Self-service currency exchange machines

Self-service currency exchange machines at airports and hotels, which support the exchange of up to twenty (20) foreign currencies, including Australian dollar, Canadian, dollar, Swiss franc, Danish krone, Euro, British pound, Hong Kong dollar, Japanese yen, Korean won, Macau Pataca, New Zealand dollar, Russian ruble, Swedish krona, Singapore dollar, Thai baht, New Taiwan dollar, US dollar, Philippine peso, Indonesian rupee and Saudi riyal.

You can have foreign banknotes directly exchanged into RMB banknotes or e-CNY in the “e-CNY hardware wallet” (card)

Please scan the QR code for information about our self-service currency exchange machines.





Open a BOC Account in China

Apply for a domestic debit card in China at any Bank of China branch

Requirements: Present passport or other valid ID

With your debit card, you can now pay at domestic merchants by swiping your debit card or binding it to your mobile banking or e-wallets like UnionPay, WeChat or AliPay and scan QR codes or make online payments!



E-CNY services

Foreign visitors can use overseas mobile phone numbers to sign up for e-CNY wallets (search “e-CNY” in the App Store).

Add your overseas MasterCard or Visa bank card

Scan to pay at the merchants that accept e-CNY using the “Top-up as you pay” feature of the e-CNY wallet. The balance can be exchanged and remitted back to your overseas bank card

For personal customers of Bank of China Hong Kong (BOCHK), after signing up for a Bank of China e-CNY wallet, you can choose BOCHK mobile banking as the source of funds to spend at merchants that accept e-CNY.

Please scan the QR code for more information on e-CNY:



- Exchange into e-CNY hardware wallet” and “top-up e-CNY hardware wallet via self-service currency exchange machines
- Tap the hardware wallet to pay at the point-of-sale terminals with the e-CNY feature.

Note: e-CNY is currently accepted in areas including Beijing, Tianjin, Dalian, Shanghai, Jiangsu, Zhejiang (Hangzhou, Ningbo, Wenzhou, Huzhou, Shaoxing and Jinhua), Fujian, (Fuzhou and Xiamen), Shandong (Jinan and Qingdao), Changsha, Guangdong, Guangxi (Nanning and Fangchenggang), Hainan, Chongqing, Sichuan, Yunnan (Kunming and Xishuangbanna), and Xi’an.



Other services



Departure tax refunds

Departure tax refund services are available in some provinces in China

Note: Bank of China currently provides tax refund service in Beijing, Shanghai, Sichuan, Hebei, Anhui, Ningxia, Shaanxi, Qingdao, Shandong and Tianjin.



Online financial information service

”BOC Compass” WeChat applet (search “BOC Compass” in WeChat)

Access to information on common financial services for non-residents

Financial service guide

Exchange rates

Departure tax refunds

- Assist foreign customers learn about developments in China’s foreign exchange policy and financial services.



Bank of China (Hong Kong) Limited Manila Branch Customer Service Hotline: (632) 8297-7888 choose Option1
Email: customercare_ph@bankofchina.com.ph

Website: www.bankofchina.com.ph

Scan the QR code to follow us on WeChat